

Suggested Training Checklist for Clinical Research Coordination at UCSF

#	Topic	Resource	Notes	Certificate Documented	Approx. time to complete (min)	Date Completed
Onboarding Tasks (To be Verified by Supervisor)						
1	Occupational Health Screening	https://occupationalhealthprogram.ucsf.edu/home	You or your supervisor must make an appointment to have health screening clearance prior to patient exposure*	Y		
2	Add CRC to study in iRIS	Add to IRB applications (in iRIS) after CITI HST & GCP	https://irb.ucsf.edu/sites/hrpp.ucsf.edu/files/Personnel%20Form%20Instructions_Campus_0917.pdf	Y		
3	Add CRC to study in OnCore (if applicable)	OnCore (oncore@ucsf.edu)	https://ucsf.co1.qualtrics.com/jfe/form/SV_0HeVakMRjbdTisZ	Y		
4	Add CRC to study in APeX (if applicable)	APeX account access (UCSF Medical Center AD Network log-on) using an ARF & then add to study builds	https://ucsf.service-now.com/ucsfit?id=ucsf_index	Y		
5	Add CRC to study documents	Add to delegation log-in regulatory binder & document training	Be sure all studies track staff responsibilities & training	Y		
6	Subscribe to CRC ListServ	https://irb.ucsf.edu/clinical-research-coordinators-council#listserv	Also contact department/division admin for other distribution lists	Y		
New Hire & Onboarding Resources (Recommended Week 1-2)						
7	HIPAA 101	https://training.ucsf.edu	HIPAA 101 - Privacy & Security for New UCSF Faculty, Staff, Trainees, Students & Volunteers (1.4)	Y	30	
8	HIPAA & Data Security for Researchers (IRB)	https://irb.ucsf.edu/hipaa	https://irb.ucsf.edu/electronic-data-security		60	
9	CITI Human Subjects Training (HST)	http://irb.ucsf.edu/citi-human-subjects-training	Required training for all human research studies	Y	90	
10	CITI Good Clinical Practice (GCP)	https://www.citiprogram.org	Good Clinical Practice training is usually optional but highly recommended	Y	360	
11	IRIS Training (IRB)	https://iris-help.ucsf.edu/irb-iris	IRB training videos for online application system		60	
12	Infection Prevention Training	https://training.ucsf.edu	Infection Control Training for Ancillary Staff (via UC Learning)	Y	30	
13	Bloodborne Pathogen Training	https://training.ucsf.edu	Bloodborne Pathogens (Campus) for anyone who handles human specimens (UC Learning)	Y	45	
14	Annual Safety Training (UC Learning)	https://training.ucsf.edu	Annual Safety Training for Staff	Y	30	
15	Safe Shipping	https://training.ucsf.edu	Safe Shipping of Biohazards/Dry Ice (via UC Learning)	Y	30	
16	APeX CRC Training	https://ucsf.co1.qualtrics.com/jfe/form/SV_1zEfDDgiz4zP7Ce	First get an APeX account (Med Ctr ARF) then sign up for 2 trainings: 1 online & 1 instructor led*	Y	240	
17	OnCore	https://trialactivation.ucsf.edu/oncore-account-creation-training	Complete Intro course on UC Learning to request access or email oncore@ucsf.edu	Y	120	
Core Training: CRC Foundations (Recommended Weeks 2-6)						
18	CTO 100 Orientation	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training	Sign up via UC Learning & allocate time to take all instructor led courses (offered via ZOOM)	Y	150	
19	CTO 101 Informed Consent	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training		Y	150	
20	CTO 102 IRB & Safety Reporting	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training		Y	150	
21	CTO 103a Pre & Post Award Tasks	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training		Y	180	
22	CTO 107 Clinical Research Systems	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training		Y	120	
23	CTO 104 Effective Communications	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training		Y	150	
24	CTO 106 Data Management	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training		Offered on demand via UC Learning starting 11/2023	Y	90
Supplemental or Advanced Training Resources for CRCs						
25	CTO 105 Investigational New Device	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training	Offered on demand via UC Learning	Y	60	
26	CTO 201 Audit Readiness	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training	Sign up & allocate time to take instructor led courses (offered via ZOOM)	Y	180	
27	CTO 202 Protocol Training, MOPs & SOPs	https://ctsi.ucsf.edu/programs/clinical-trials-operations/training	Sign up & allocate time to take instructor led courses (offered via ZOOM)	Y	120	

* This training may have location specific requirements (for example at ZSFG they have unique onboarding & EPIC access)
For any questions about this list, please email cto@ucsf.edu

Additional Resources

#	Topic	Resource	Notes	Date Completed
Additional Recommended Resources for Newly Hired Clinical Research Staff				
1	Review IRB Website	https://irb.ucsf.edu	Institutional Review Board (IRB); previously known as 'CHR'; selected links below	
2	Review The HUB Website	http://hub.ucsf.edu	Clinical Research Resource HUB (lots of info for CRCs)	
3	APEX CRC Knowledge Bank	http://myapex.ucsf.edu/researchcrc	Many updates & tools for APeX research users	
4	HIPAA & Data Security for Researchers (IRB)	https://irb.ucsf.edu/hipaa	https://irb.ucsf.edu/electronic-data-security	
5	Role of the CRC (IRB)	http://irb.ucsf.edu/responsibilities-pis-and-crcs	Summary of the responsibilities of the PI & CRC	
6	Informed Consent Info (IRB)	http://irb.ucsf.edu/obtaining-and-documenting-informed-consent	IRB guidance on the informed consent process	
	Research Integrity Training	http://ori.hhs.gov/TheResearchClinic	Entertaining interactive video for training research staff	
7	Introduction to The Regulatory Binder (HUB)	https://hub.ucsf.edu/virtual-regulatory-binder	Guidance on creation & maintaining essential documents	
8	Research Tools & Enrollment Logs (IRB)	http://irb.ucsf.edu/research-tools-and-checklists	Templates for study logs & other study tools	
9	Amendments & Version Control (IRB)	http://irb.ucsf.edu/modification	Guidance regarding protocol amendments & modification applications	
10	Study Start-up Checklist (HUB)	https://hub.ucsf.edu/clinical-research/setup-study	Steps to begin new clinical from receipt of protocol to enrollment of 1st subject	
11	Budgets & Coverage Analysis (HUB)	http://hub.ucsf.edu/ca-budget-billing	Describes the importance of compliant clinical research billing practices	
12	Post-approval Reporting Summary (IRB)	https://irb.ucsf.edu/sites/hrpp.ucsf.edu/files/post-approval-reporting-summary-sheet-%20%286-1-20%29.pdf	A summary sheet of all AE/SAE, safety, new IB, DSMB, protocol incident & violation reporting	
13	Participant incentive policies (IRB)	http://irb.ucsf.edu/research-subject-payments	Guidance regarding subject payments	
14	Policies for Petty Cash Handlers (UCLearning)	https://training.ucsf.edu	Useful if you handle cash or gift cards for research participants	
15	Subject Injury Program	http://irb.ucsf.edu/treatment-and-compensation-injury	Policy on reporting subject injury (adverse events that occur as a result of study participation)	
16	Recruitment (IRB & HUB)	http://irb.ucsf.edu/recruitment	https://recruit.ucsf.edu	
17	IDS Pharmacy Information	http://ids.ucsf.edu	Log-in using your MyAccess account	
	Protocol Development (HUB)	https://hub.ucsf.edu/protocol-development	Basic information about protocol organization & development	
18	CRS Procedures & Budget Estimate	https://accelerate.ucsf.edu/research/crs	For studies that use CRS, PCRC or other CTSI services (look up by location)	
19	ZSFG Research Resources & Protocol Application	https://zsfg.ucsf.edu/research-zsfg	For ZSFG studies	

For any questions about this list, please email: cto@ucsf.edu